



NASRA COLLEGE
OF ARTS & SCIENCE TIRURKAD

Affiliated to the University of Calicut, Approved by
Government of Kerala, ISO Certified Institution.

FEEDBACK REPORT



2023-24



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Feedback Analysis and Action Taken Report of the institution 2023-24

The Feedback Analysis of the institution designs and collects feedback from its stakeholders to monitor and evaluate its performance quality on curriculum and curriculum related issues. The feedback was collected from students, teachers, employers, alumni, parents and students feedback on teachers. Collecting feedback from the stakeholders is most crucial for the success of every institution.

The feedback targets following different content for different stakeholders:

- For students, it addressed curriculum and its learning related issues in terms of quality, competence, skills and professionalism. This feedback also considers other issues like delivery of curriculum by teachers.
- For teachers, the feedback addressed issues like suitability of the course and its need base, outcomes of the curriculum, relationship with course content and corresponding reference material, availability of reference materials in terms with curriculum, evaluation methods and curriculum delivery, etc.
- For employers, it addressed issues like general communication skills, developing solutions to real life problems, working in a team, creative challenges to challenges, organization skills, learning of new techniques, integration of technology for work as learnt through the curriculum.
- For alumni, it aimed for responses on adequateness of course curriculum, sufficiency of syllabus content in context of current professional standards and curriculum design in context of development of self-directed learning and problem solving approach.
- For parents, it targeted issues like the necessity of additions and deletions in the curriculum in connection with theory and practical parts of the syllabus. The responses were also taken from them about the weightage of the syllabus in terms of mark distribution.





STUDENTS FEEDBACK REPORT 2023-24



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STUDENT FEEDBACK FORM 2023-24

SL.NO		Excellent	Very good	Good	Average	Below average
1	How do the modules and objectives of the syllabus helpful to improve your academic knowledge and skill					
2	How far is the classroom infrastructure supporting academic knowledge based on syllabus?					
3	How the internal evaluation processes effective to achieve competency skills and self assessment for individuals?					
4	Howfar does the course and curriculum offer academic related seminars, workshops, conferences and industrial visits to enhance your creativity and knowledge in and out of the syllabus?					
5	Relevance of the e-resource, library and other facilities of the college for your learning enrichment?					
6	How far does classroom communication stimulate your thinking and learning?					
7	How much does the curriculum help to think more about human values, environmental and ecological sustainability, gender discrimination and professional ethics?					
8	Adequacy of additional skill acquisition for every student along with regular courses?					
9	Overall experience about the curriculum?					
10	Any other comments					



STUDENT FEEDBACK ANALYSIS 2023-24

Number of responses received

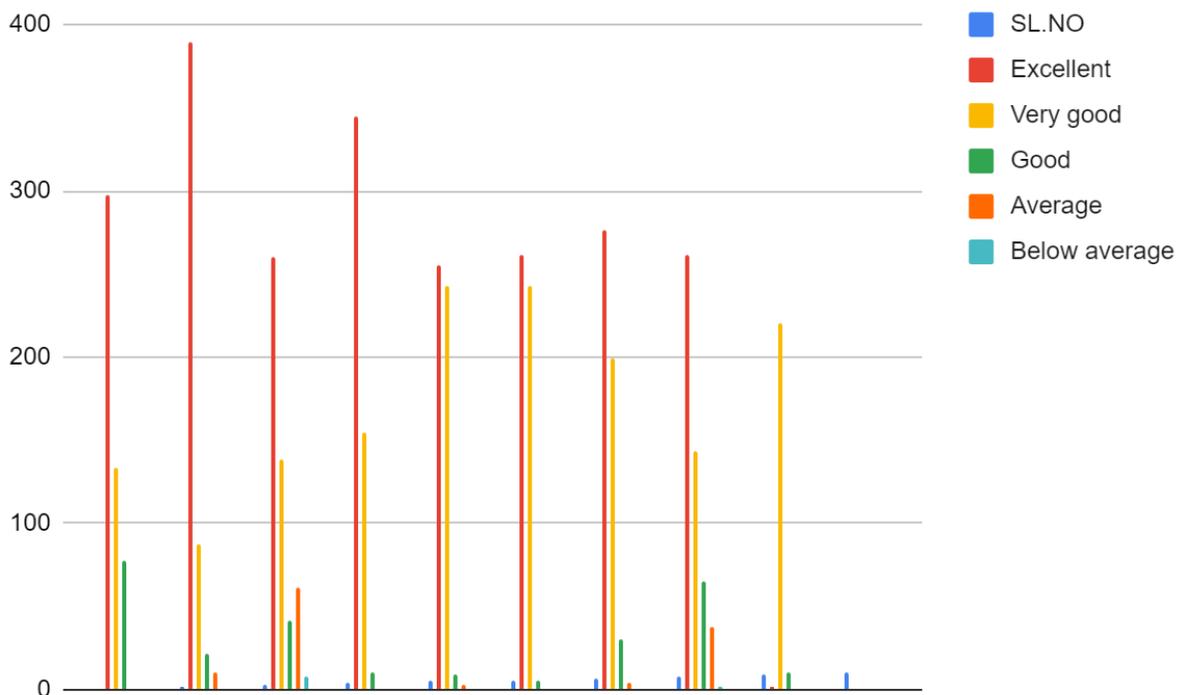
Sl.no	Department	No.of responses
1	Management	100
2	Computer science	100
3	Commerce	150
4	English	50
5	Sociology	80
6	Economics	30
Total		510



STUDENT FEEDBACK RESPONSES 2023-24

SL.NO		Excellent	Very good	Good	Average	Below average
1	How do the modules and objectives of the syllabus helpful to improve your academic knowledge and skill	298	134	78		
2	How far is the classroom infrastructure supporting academic knowledge based on syllabus?	390	88	22	10	
3	How the internal evaluation processes effective to achieve competency skills and self assessment for individuals?	260	139	41	62	8
4	Howfar does the course and curriculum offer academic related seminars, workshops, conferences and industrial visits to enhance your creativity and knowledge in and out of the syllabus?	345	155	10		
5	Relevance of the e-resource, library and other facilities of the college for your learning enrichment?	255	243	9	3	
6	How far does classroom communication stimulate your thinking and learning?	261	243	6		
7	How much does the curriculum help to think more about human values, environmental and ecological sustainability, gender discrimination and professional ethics?	277	199	30	4	
8	Adequacy of additional skill acquisition for every student along with regular courses?	262	143	65	38	2
9	Overall experience about the curriculum?	2	220	11		
10	Any other comments					





- Most of the students have the opinion that the modules and objectives of the syllabus are helpful to improve their academic knowledge and skill.
- Overall the classroom infrastructure supporting students to gain academic knowledge based on the syllabus of the college is good to most of the students.
- Some of the students are not at all satisfied with the internal evaluation processes.
- It is also observed that the students are satisfied with the course and curriculum and offer academic related seminars,workshops,conferences and industrial visits to enhance their creativity and knowledge in and out of the syllabus.
- Students are admitting that the e-resources,library and other facilities of the institution are very good.



- Majority of students are content that classroom communication can stimulate their thinking and learning is excellent.
- It is observed that the curriculum helps students to think more about human values, environmental and ecological sustainability, gender discrimination and professional ethics.
- Moreover, it has also been observed that the students agreed that the adequacy of additional skill acquisition for every student along with regular courses is good.
- The overall experience of the curriculum is good.

STUDENT FEEDBACK SUGGESTIONS AND ACTION TAKEN-2023-24

Serial no.	Suggestions	Action taken
1	Suggested to include more academic related seminars, workshops and conferences .	Decided to conduct more academic related seminars workshops and conferences
2	Suggested more courses or programs about human values, environmental and ecological sustainability, gender discrimination and professional ethics.	Included certificate courses related to human values and environmental sustainability



TEACHERS FEEDBACK REPORT 2023-24



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TEACHERS FEEDBACK FORM 2023-24

SL NO		Excellent	Very good	Good	Average	Below average
1	How far the objectives and modules of the syllabus do help to deliver appropriate knowledge to the students?					
2	Does the content of the syllabus offer sufficient skill to meet the demand of the international job market?					
3	How far is the curriculum flexible?					
4	Curriculum relevance					
5	Introduction of new and on courses					
6	Learning resources					
7	Timely updating and revision of syllabus					
8	Opportunities to participate in seminars, workshops, conferences etc					
9	Any other comments					



TEACHER'S FEEDBACK ANALYSIS 2023-24

NUMBER OF RESPONSES RECEIVED

Sl.no	Department	No.of responses
1	Management	4
2	Computer science	4
3	Commerce	9
4	English	6
5	Sociology	4
6	Economics	1
Total		28



TEACHER'S FEEDBACK RESPONSES 2023-24

SL NO		Excellent	Very good	Good	Average	Below average
1	How far the objectives and modules of the syllabus do help to deliver appropriate knowledge to the students?	15	13			
2	Does the content of the syllabus offer sufficient skill to meet the demand of the international job market?	14	10	4		
3	How far is the curriculum flexible?	20	6	2		
4	Curriculum relevance	19	6	3		
5	Introduction of new add on courses	18	8	2		
6	Learning resources	21	4	3		
7	Timely updating and revision of syllabus	24	4			
8	Opportunities to participate in seminars, workshops, conferences etc	22	6			
9	Any other comments					





Faculty being the most important person in curriculum design, implementation and development, feedback of faculty on curricular aspects are of utmost importance. Analysis of the faculty feedback for the year 2023-24 brought about the following information.

- Most of them have the opinion that the curriculum offers sufficient skills to meet the demand of the international job market.
- The curriculum is flexible to most.
- Most of the faculty are satisfied with the objectives and modules of the syllabus. it helps to deliver appropriate knowledge to the students.
- Most of the faculties acknowledging that the curriculum is relevant
- It is also revealed that they are introducing new courses to the students.
- It is also revealed that they are not introducing new courses to the students.
- Majority of the faculties content with the availability of learning resources in the institution is average.
- To most of them there is clarity in timely updating and revision of the syllabus.
- Almost all of them agree that the opportunities to participate in seminars, workshops, conferences are less in the institution.



TEACHER FEEDBACK SUGGESTIONS AND ACTION TAKEN 2023-24

Serial no.	Suggestions	Action taken
1	More number of add on courses should be added	The number of add on and certificate courses increased





ALUMNI FEEDBACK REPORT 2023-24



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ALUMNI FEEDBACK FORM – 2023-24

SL NO		Excellent	Very good	Good	Average	Below Average
1	Curriculum content					
2	Syllabus Is updated as per the current scenario					
3	Curriculum relevance and employability					
4	Curriculum has global standard					
5	Flexible and understandable to everyone					
6	Applicable on practical life					
7	Curriculum meet the demand of the society					
8	Help to fulfill or finish the academic knowledge					
9	Any other comments					



ALUMNI FEEDBACK ANALYSIS– 2023-24

NUMBER OF ALUMNI FEEDBACK RECEIVED 2023-24

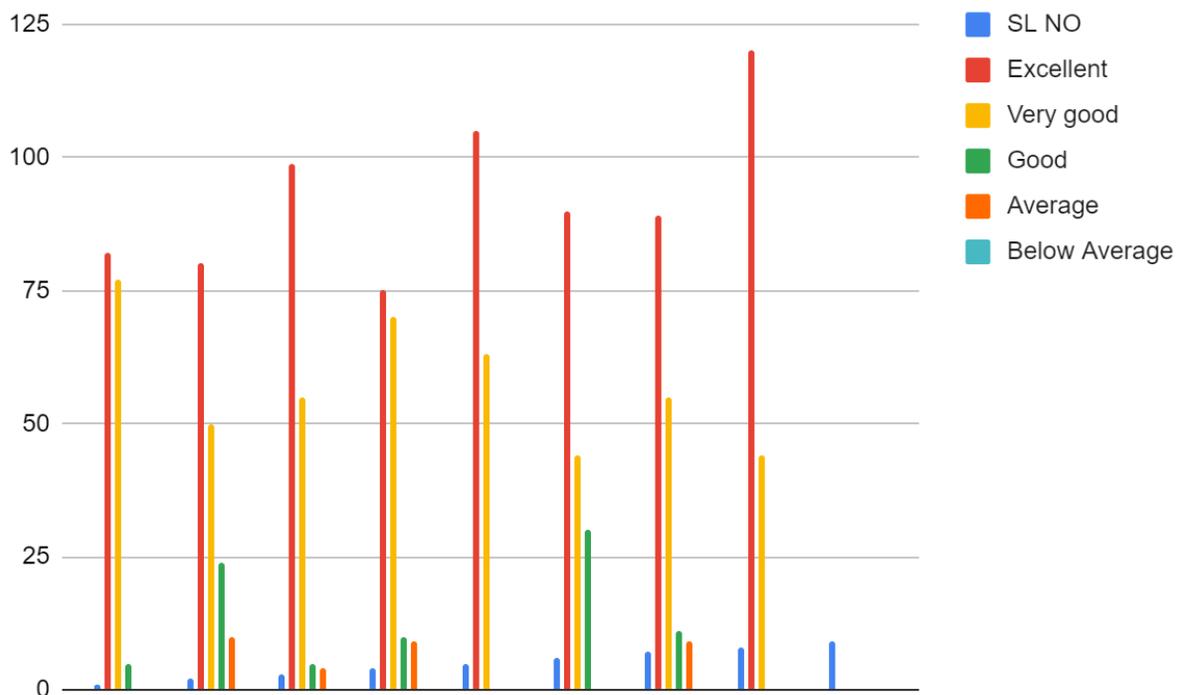
Sl.no	Department	No.of response
1	Management	43
2	Computer science	28
3	Commerce	55
4	English	13
5	Sociology	25
Total		164



ALUMNI FEEDBACK RESPONSES – 2023-24

SL NO		Excellent	Very good	Good	Average	Below Average
1	Curriculum content	82	77	5	0	0
2	Syllabus Is updated as per the current scenario	80	50	24	10	0
3	Curriculum relevance and employability	99	55	5	4	0
4	Curriculum has global standard	75	70	10	9	0
5	Flexible and understandable to everyone	105	63	0	0	0
6	Applicable on practical life	90	44	30	0	0
7	Curriculum meet the demand of the society	89	55	11	9	0
8	Help to fulfill or finish the academic knowledge	120	44	0	0	0
9	Any other comments					





- Most of the alumni are satisfied with the course content and admit that the course content was rather pertinent in their jobs.
- They are highly satisfied with the syllabus and the majority gave excellent.
- The relevant curriculum was quite good for them to find employment soon after their graduation/post-graduation.
- They are not fully admitting that our institution is providing a global standard curriculum.
- Moreover, these stakeholders are highly satisfied with the flexible and understandable teaching to everyone.
- The institution needed a much more positive and balanced academic atmosphere that enabled them to be successful in their life.
- Majority of them admit that the learning experience from the institution is applicable to practical life.
- Most of the students acknowledge that the curriculum can meet the demands of the society.
- Most of the students agreeing that institution help to fulfill or finish academic knowledge
- The alumni feedback also revealed that the institution helps them to fulfill or finish their academic knowledge.



ALUMNI FEEDBACK SUGGESTIONS AND ACTION TAKEN 2023-24

Serial no.	Suggestions	Action taken
1	Career guidance classes should be improved	Conducted career guidance classes
3	Suggested to conduct NET coaching for students	Took Decision to conduct NET coaching for both students and faculties



PARENTS FEEDBACK REPORT 2023-24



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PARENT FEEDBACK FORM 2023-24

SL NO		Very good	Good	Satisfied	Not satisfied
1	Classroom				
2	Library				
3	Computer Lab				
4	Play ground				
5	Canteen				
6	Hostel				
7	Counseling & guidance				
8	Examination and Evaluation				
9	Students participation in co-curricular activities				
10	Discipline				
11	Teaching quality				
12	The area that your child having difficulty in learning				
13	Any other comments				



PARENT FEEDBACK ANALYSIS 2023-24

NUMBER OF RESPONSES RECEIVED

Sl.no	Department	No.of response
1	Management	85
2	Computer science	40
3	Commerce	60
4	English	30
5	Sociology	40
Total		255

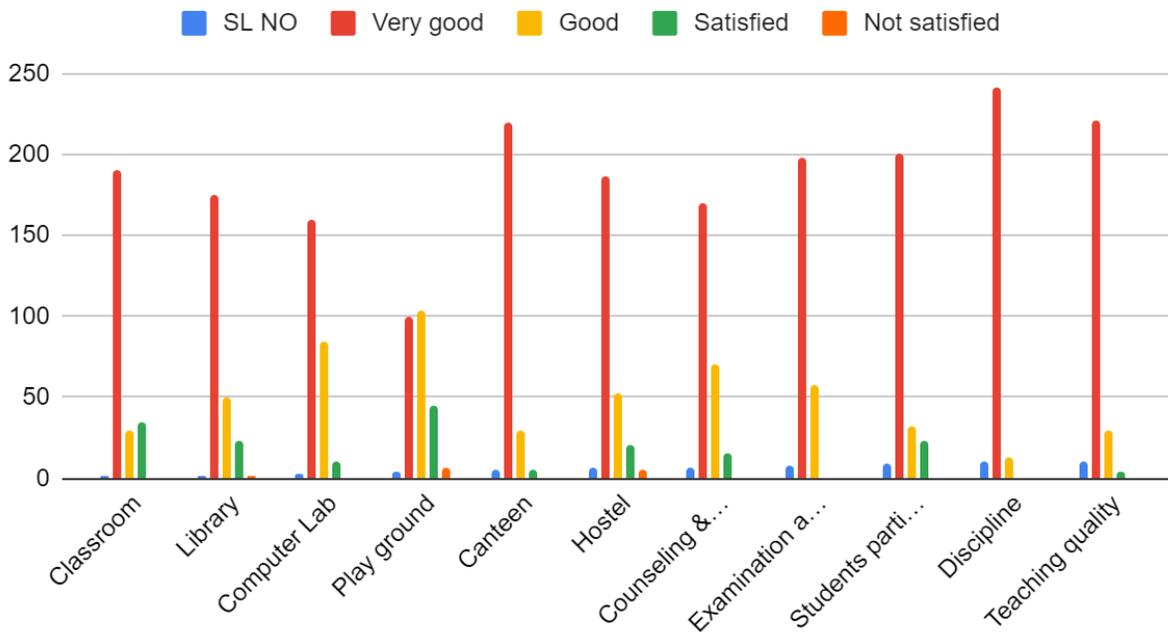


ARENT FEEDBACK RESPONSES

SL NO		Very good	Good	Satisfied	Not satisfied
1	Classroom	190	30	35	0
2	Library	175	50	23	2
3	Computer Lab	160	85	10	0
4	Play ground	100	103	45	7
5	Canteen	220	30	5	0
6	Hostel	187	53	20	5
7	Counseling & guidance	170	70	15	0
8	Examination and Evaluation	198	57	0	0
9	Students participation in co-curricular activities	200	32	23	0
10	Discipline	242	13	0	0
11	Teaching quality	221	30	4	0
12	The area that your child having difficulty in learning				
13	Any other comments				



SL NO, Very good, Good, Satisfied and Not satisfied



Being the most important stakeholders of the institution, parents' feedback especially on curricular aspects and physical comfort are collected on a regular basis. All the feedbacks were analysed and the examination of the feedback collected for the year opened up the following information.

- Most of the parents are satisfied with the physical comfort of the classroom, playground, canteen and hostel of the institution.
- Most of the parents are satisfied with library facilities.
- It is revealed that the parents are satisfied with the lab facilities available in the college.
- On analyzing the parents' feedback regarding student counseling and guidance, it is observed that most are satisfied with the facilities offered in the college.
- Most of them are satisfied with the examination system of the college.
- It is also observed that extra curricular activities organized by the institution are fruitful to most of the students.
- The parents also had a good opinion with the discipline method of the institution.
- Regarding the teaching quality of the institution, parents are highly satisfied.
- Most parents have suggested the difficulty area of their children.

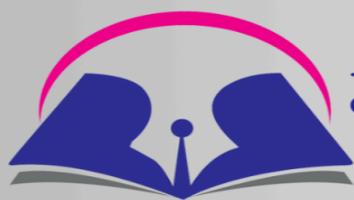
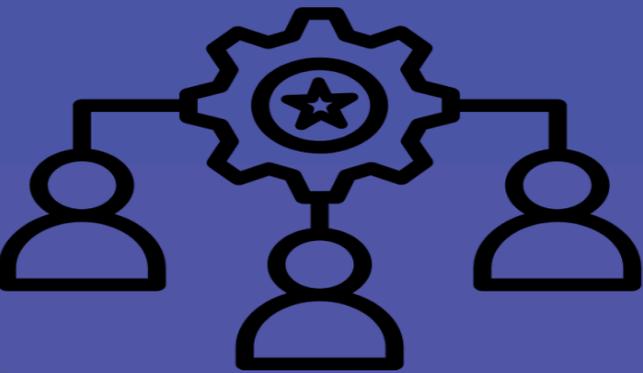


PARENT FEEDBACK SUGGESTIONS AND ACTION TAKEN 2023-24

SERIAL NO	SUGGESTIONS	ACTION TAKEN
1	Counseling should be improved	Class tutors and HoDs began to give individual attention to every students
2	Difficulty area should be needed more attention	Every tutors began to give individual attention to students and spent more time in the college helping them.



EMPLOYER FEEDBACK REPORT 2023-24



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EMPLOYER FEEDBACK FORM 2023-24

SL NO		Excellent	Very good	Good	Average	Below average
1	Course and the learned outcome of employee is applicable for the organization					
2	Curriculum helps to develop the personal growth towards employee's career					
3	Curriculum/course create employability					
4	It help to enhance the intellectual aptitude of employees					
5	Curriculum helps to manage and solve social and personal problems					
6	Help to develop socio-economic status of employee's career					
7	Suggestions if any					



EMPLOYER FEEDBACK ANALYSIS 2023-24

NUMBER OF RESPONSES RECEIVED

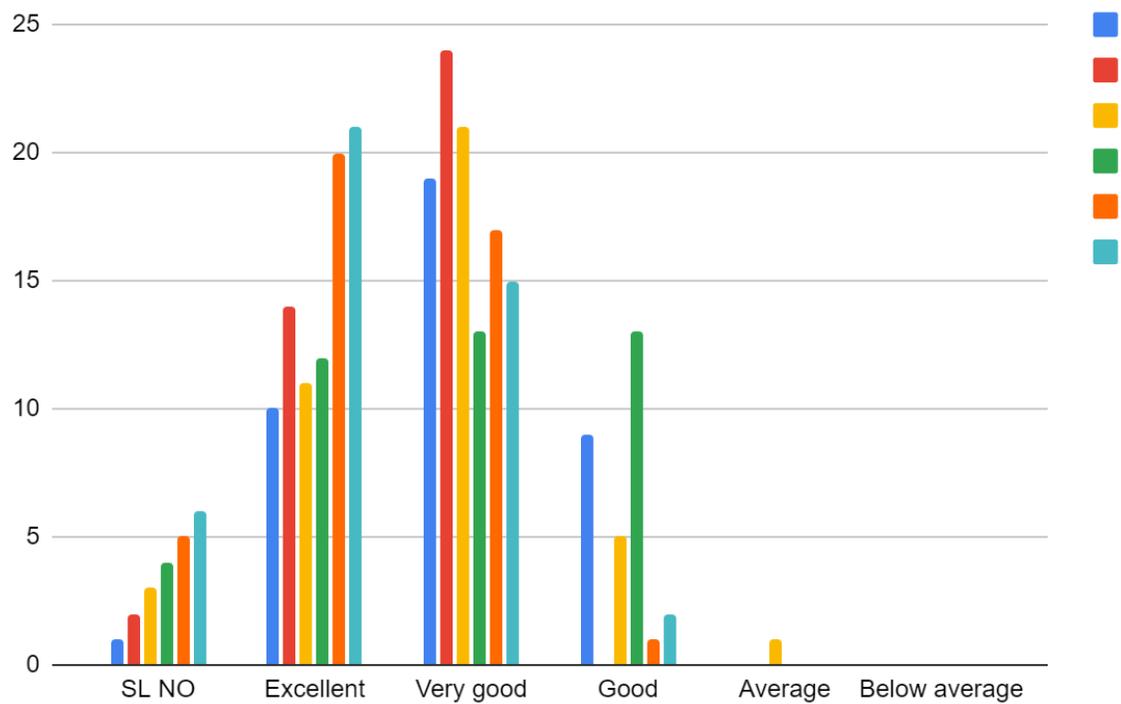
Sl.no	Department	No.of response
1	Management	7
2	Computer science	10
3	Commerce	9
4	English	8
5	Sociology	4
Total		38



EMPLOYER FEEDBACK RESPONSES 2023-24

SL NO		Excellent	Very good	Good	Average	Below average
1	Course and the learned outcome of employee is applicable for the organization	10	19	9	0	0
2	Curriculum helps to develop the personal growth towards employee"s career	14	24	0	0	0
3	Curriculum/course create employability	11	21	5	1	0
4	It help to enhance the intellectual aptitude of employees	12	13	13	0	0
5	Curriculum helps to manage and solve social and personal problems	20	17	1	0	0
6	Help to develop socio-economic status of employee"s career	21	15	2	0	0
7	Suggestions if any					





Employer feedback is the most important determinant of the success of any educational institution. The feedback was analysed by using a five rating scale. They are excellent, very good, good, average and below average.

- Most of the employers have the opinion that the course and the learned outcome of the employee is applicable for the organisation.
- Employers acknowledge that the curriculum helps to develop personal growth towards employees' careers.
- Most of them also appreciate the ability of the curriculum /course to create employability.
- Some of them also have good opinions about the capacity of curriculum. It helps to enhance the intellectual aptitude of employees.
- Most of them pointed out that the curriculum helps to manage and solve social and personal problems of the employees.
- Most of them are highly satisfied with the curriculum. It helps to develop the socio-economic status of employees' careers.

EMPLOYER FEEDBACK SUGGESTIONS AND ACTION TAKEN 2023-24

SERIAL NO	SUGGESTIONS	ACTION TAKEN



1	Problem solving skill should be improved	Problem solving skill enhancing programs conducted. Helped students to Understand the causes of problems, Overcome short-term crises, Create strategies to solve longer-term problems, Turn problems into opportunities etc
2	Intellectual aptitude of employees should be improved	Helped students Listen to and consider the perspectives of others to improve critical thinking. Helped them to read, especially beyond academic discipline, dig into books that spark your curiosity. Helped them to attend conferences, talks and programs that increased their knowledge in various areas.



STUDENT FEEDBACK ON TEACHERS 2023-24



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STUDENT FEEDBACK ON TEACHER'S FORM 2023-24

SL NO		Very good	Good	Satisfactory	Below threshold
1	Knowledge base of the teacher(as perceived by you)				
2	Communication skills (in terms of articulation)				
3	Sincerity/ commitment of the teacher				
4	Interest generated by the teacher				
5	Ability to integrate course material with environment/ other issues, to provide a broad perspective				
6	Ability to integrate content with other courses				
7	Accessibility of the teacher in and out of the class (includes availability of the teacher to motivate further study and discussion outside class)				
8	Ability to design quizzes/test/assignments/examination sand projects to evaluate students understanding of the course				
9	Provision of sufficient time for feedback				
10	Regular use of ICT in the classroom				
11	Overall rating				



STUDENT FEEDBACK ANALYSIS ON TEACHERS 2023-24

NUMBER OF RESPONSES RECEIVED

Sl.no	Department	No.of response
1	Management	120
2	Computer science	50
3	Commerce	100
4	English	40
5	Sociology	50
Total		360

Students' feedback on teachers are collected on a regular basis. All the feedbacks were analysed by using a ten-point rating scale. The maximum score is 10 and the minimum score is 5.5, where the marks between 8.5 and 10 indicate very good, marks between 7 and 8.5 indicate good and between 5.5 and 7 indicate satisfactory. The feedback taken from students about the teachers reveals the following facts:

- Almost all students contented knowledge base of the teacher is very good
- Most of them have the opinion that the teacher's communication skills are good.
- Most of the students revealed that the sincerity/commitment of the teacher is very good.
- Majority of the students are satisfied with the learning interest generated by the teacher.
- Students agreed the ability of the teacher to integrate course material with environment/other issues to provide a broad perspective is good.
- Most of them have the opinion that the accessibility of the teacher in and out of the class is good.
- Ability of the teacher to design/test/assignment/examinations and projects to evaluate students' understanding of the course is very good.
- Most of the students admit that teachers' provision of sufficient time for feedback is good.



- Majority have the opinion that the regular use of ict in the classroom is satisfactory.

STUDENT FEEDBACK ON TEACHER SUGGESTIONS AND ACTION TAKEN

2023-24

SERIAL NO	SUGGESTIONS	ACTION TAKEN
1	ICT use in the classroom should be improved	Decided to provide teachers digital literacy training program

